רמה ישראל
Ramah Israel
Think Israel. Think Ramah.

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Financial Terms and Conditions: Tichon Ramah Yerushalayim (TRY)

1. Cancellation Policy

Enrollment in TRY requires significant administrative and logistical preparation. If a participant withdraws from the program, the following refund schedule applies:

- In the event of withdrawal of your application, the deposit is refundable, less a $100 processing fee, after November 10, 2026. In the event of withdrawal after December 1, 2026, Ramah Israel will refund tuition, less a $1000 fee. Plus either the cost of the flight or a voucher. As of January 3, 2027, tuition is non-refundable.
- **TRY Cancellation Policy for Unforeseen Circumstances (i.e. Security)**: If in its sole discretion Ramah Israel is required to cancel TRY due to security or other concerns, the following cancellation policy will apply. Before Dec 1, 2026: Families will receive a full refund, less $500. After Dec 1, 2026: Families will receive a full refund, less $1000 plus either the cost of the flight or a voucher.
- *Note: Consideration for cancellation due to medical emergencies may be reviewed on a case-by-case basis with supporting documentation.*

2. Additional Fees

Families are required to maintain an active payment method (credit card or e-check) on file throughout the duration of the semester. This payment method may be used to process additional fees, issue refunds that arise during the program period, and to charge families in accordance with the established payment deadlines, should the family opt in to our payment plan. Families will be notified via email in advance of any charges to their account and will have the option to submit an appeal within 24 hours of receiving such notification prior to processing.

Participants may be charged additional fees such as:

- Personal Spending: Expenses incurred by Ramah in the case that a participant doesn't have a payment method for taxi, unexpected expenses.
- Swag items beyond what the program provides.

- Program Celebration/Birthday: A basic communal acknowledgment is provided by the program. Requested Upgrades: Families wishing to order specific cakes, catered meals for the group, or external activities for their child's birthday
- Medical Services: While basic insurance is included, co-pays for specialists, certain prescriptions, or non-covered elective treatments are the responsibility of the family, and dental/orthodontic work is not covered.
- Damage: We reserve the right to charge participant families for damage done to dorm rooms and other facilities. Families will be notified in advance of these charges.

Additional Fees/Charges for Classes and Academic Materials

- Standard tuition covers most core academic instruction. However, additional fees are required for block classes, underenrolled classes, and certain AP classes.

3. Grant Conditions

Many students receive grants from Masa Israel Journey or Dream Israel. These grants are contingent upon the successful completion of the program.

- Masa Pro-Rated Forfeiture: If a student is terminated or withdraws after a minimum of two weeks, Masa will revoke the grant proportionally. If the participant is terminated or withdraws before the completion of two weeks, the grant is revoked in its entirety.
- Dream Israel: In the case of termination or early departure, the "match" earned through fundraising will not be returned to you or the donors.
- Liability: The participant's family is legally responsible for reimbursing Ramah Israel/National Ramah Commission (NRC) for any grant funds that are withheld or reclaimed by Masa or outside sources (eg: Federation, Rabbi discretionary fund etc) due to the student's early departure.
- Final Settlement: These costs will be invoiced immediately upon the student's departure and must be settled within 30 days.